

## FAQs on Environmental Sustainability in Grand Hyatt Melbourne:

- Where can I recycle?  
There would be a recycle bin located in public area for the guests to recycle.
- Does your hotel have an environmental sustainability program?  
Grand Hyatt Melbourne has color coded bins and color coded signage. We process Paper, Organics, Recyclables and Rubbish separately to manage our waste better. We compost our food waste on-site to minimize greenhouse gas emissions. Our compost will also be donated to City Harvest, they give disadvantaged youth horticulture training and creates urban garden spaces.
- Why is there so much plastic?  
We are working hard to reduce single-use plastics, we are no longer providing plastic straw and stick in our restaurant and paper straw only provide if guest request. The coffee cups we are using are 100% recyclable, including the covers!
- Does your hotel change towels in guest room every day?  
Bed linens and towels will be changed after every three nights of guest's stay. If guest wish to have them replaced daily, they will need to contact hotel operator.
- Where can I fill my water bottle?  
Tap water in the guest room is safe to drink (Hotel is arranging to get the appropriate certificate to put the signage in the guestroom).
- What are some transportation options?  
We encourage our guests to take public transport (Train, Tram, Bus and SkyBus - Express airport transfers) to help them to get around in Melbourne.